

Existing and planned measures on the promotion of racial equality

Commerce and Economic Development Bureau

The Commerce and Economic Development Bureau (CEDB) formulates and implements various policies on commerce and industry (including external commercial relations and inward investment promotion), support for small and medium enterprises, promotion of Hong Kong's participation in the Belt and Road Initiative, telecommunications, broadcasting, intellectual property protection, consumer protection, competition, film censorship, control of obscene and indecent articles, convention and exhibition, postal services, trade facilitation and wine business, as well as work related to the United Nations Security Council Sanctions. CEDB is assisted by the Trade and Industry Department, overseas Hong Kong Economic and Trade Offices, Invest Hong Kong, Office of the Communications Authority, Radio Television Hong Kong, Intellectual Property Department, Hongkong Post and Customs and Excise Department.

CEDB attaches great importance to ensuring equal access to its services by all members of the public, irrespective of their racial background and, where applicable, will continue to take measures to cater for the service needs of people of diverse race and their other special needs.

Requests for information and enquiries about the work of CEDB

Services Concerned	The public can request information and make enquiries about CEDB's work on its policy areas through email, fax, post and telephone.
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Existing Measures	Information about CEDB's work is available on CEDB's website (https://www.cedb.gov.hk/) and those of the relevant government departments and the related public bodies in the two official languages of Hong Kong (i.e. Chinese and English).
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Our enquiry service is neutral with regard to race, and replies are made in either Chinese or English as appropriate according to the language of the enquiries received.

Assessment of Future Work	We will take into account the needs of people of diverse race when formulating policies and strategies, and will review our services when necessary with a view to meeting their needs.
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Additional Measures Taken/ to be Taken	In dealing with information requests and enquiries from people of diverse race, interpretation and translation services in languages other than Chinese or English will be arranged as necessary.
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Data on the use of services by service users of diverse race will be collected to facilitate continuous assessment and improvement of service provision.

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Miss Cherry TSE, Executive Officer (Administration) via the following channels –

Telephone:	3655 5429
Fax:	2840 1621
Email:	enquiry@cedb.gov.hk
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Commerce and Economic Development Bureau
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